

# South & East Lincolnshire Community Safety Strategy Action Plan

Appendix Two

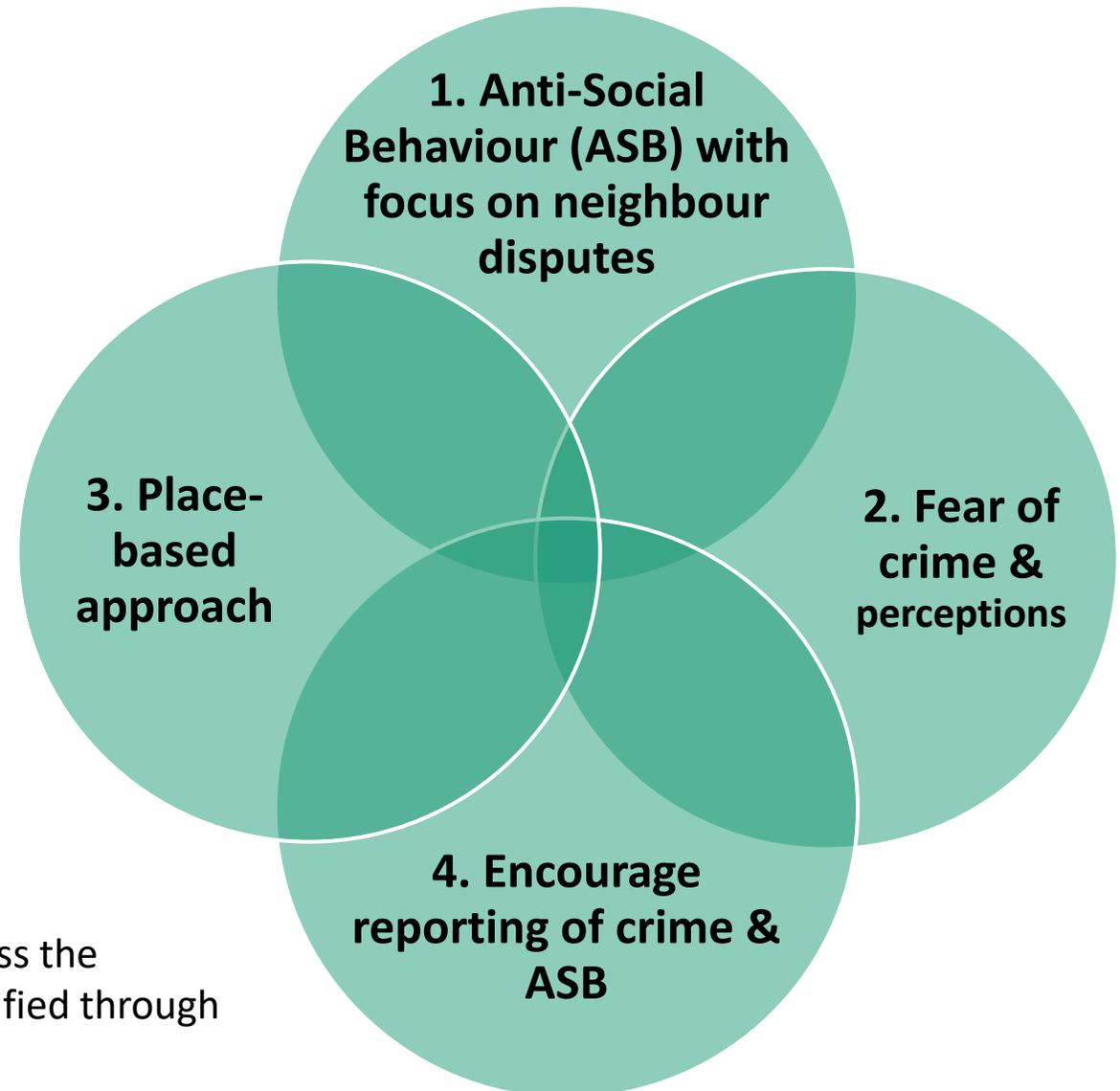
# Areas of focus

**This action plan underpins the South & East Lincolnshire Community Safety Strategy, which outlines the current areas of focus. These are:**

1. Tackle Anti-Social Behaviour in our communities with a focus on neighbour disputes.
2. Develop our understanding about fear of crime and perceptions to identify underlying causes.
3. Work with the Safer Lincolnshire Partnership (SLP) to support a place-based approach to project delivery.
4. Encourage people to report issues that they see within local communities to build intelligence.

This is a living document; further actions will be added over time. It includes activity outside of day-to-day business and supports the work of the Safer Lincolnshire Partnership.

The CSP also aims to improve links with the Town Boards across the partnership area and keep a watching brief on priorities identified through the quarterly Neighbourhood Policing priority setting process.



# Partnership-wide projects

| Project Title, Location & Area of Focus   | Overview & Aims  | Target completion date, Funding Source & Lead                  | Progress  |
|---|--|--|---|
| <p><b>Scope out best practice for managing neighbour disputes (Partnership-wide)</b></p> <p><b>Area of focus: 1</b></p> | <ul style="list-style-type: none"> <li>Identify best practice for how to effectively manage neighbour disputes.</li> <li>Examine neighbour-related ASB Case Reviews to identify any learning.</li> <li>Link in with SHDC housing services in relation to the Housing Revenue Account (HRA) action 'Create a good neighbour guide with information on conflict resolution of what ASB is and the services available to tenants.'</li> </ul> | <p>April 2026</p> <p>Lead: SELCP Safer Communities Officer</p> | <ul style="list-style-type: none"> <li>Best practice has been reviewed and Initial guidance drafted.</li> <li>Review of neighbour dispute cases across the partnership continues and is ongoing.</li> <li>Further work is required to align with other policies and guidance (e.g. Good Neighbourhood Management) and to incorporate any relevant learning from the countywide benchmarking report on ASB undertaken by the University of Lincoln.</li> </ul> |
| <p><b>Leaflet – ‘how you can help your CSP’</b></p> <p><b>Area of focus: 4</b></p>                                      | <ul style="list-style-type: none"> <li>Produce a public facing leaflet to promote what communities can do to help reduce crime/ASB and encourage reporting of incidents.</li> <li>Explore similar leaflet for young people and in different languages.</li> <li>Distribution plan to be developed.</li> </ul>  | <p>March 2027</p> <p>Lead: SELCP Safer Communities Officer</p> | <ul style="list-style-type: none"> <li>Leaflet produced following consultation with key partners.</li> <li>Web and hardcopy versions produced.</li> <li>500 copies printed.</li> <li>Copies provided to Elected Members for distribution across the partnership area.</li> <li>Exploring inclusion of the leaflet with Council Tax bills for 2026.</li> <li>Additional versions to be scoped out.</li> </ul>  |

# Partnership-wide projects cont.

| Project Title, Location & Area of Focus  | Overview & Aims   | Target completion date, Funding Source & Lead  | Progress   |
|--|---|--|--|
| <p><b>Establish a task and finish group to explore fear &amp; perceptions of crime and identify actions to address it.</b></p> <p>Areas of focus: 2, 4</p> | <ul style="list-style-type: none"> <li>• Undertake a review of crime, ASB, consultation, survey, engagement data to understand current fear of crime across the partnership area.</li> <li>• Review over time to monitor changes in fear levels and perceptions following targeted work.</li> <li>• Develop actions which aim to reduce fear and improve perceptions.</li> </ul>  | <p>March 2026</p> <p>Leads: SELCP Safer Communities Manager (Partnerships)</p>   | <ul style="list-style-type: none"> <li>• Task &amp; finish group formed. First meeting held in December 2025, and initial review of data completed.</li> <li>• Discussions on an outline plan undertaken and draft comms plan produced.</li> <li>• Further development to be discussed at the next meeting in February 2026.</li> <li>• CSP to be updated on 11.02.2026.</li> </ul>  |
| <p><b>Digital &amp; Social Media plan – fear &amp; perceptions / increasing reporting</b></p> <p>Areas of focus: 2, 4</p>                                  | <p>To deliver actions from task and finish group:</p> <ul style="list-style-type: none"> <li>• Promote transparency &amp; positive action.</li> <li>• Increase public trust &amp; confidence in local enforcement and the CSP.</li> <li>• Encourage community engagement and proactive reporting of issues.</li> <li>• Highlight successes and ongoing improvements in community safety.</li> <li>• Promote ‘See It, Report It, Change It’</li> <li>• Support delivery of HRA action to raise awareness of the impacts of hate crime and make it clear that hate crime, harassment and bullying in any form will not be tolerated.</li> </ul> | <p>March 2027</p> <p>Leads: SELCP Safer Communities Manager (Partnerships), SELCP Safer Communities Officer, Housing Transformation Officer (SHDC)</p> | <ul style="list-style-type: none"> <li>• Outline plan drafted for consultation with the Task and Finish Group &amp; S&amp;ELCP Communications Team.</li> <li>• Comms plan to be reviewed annually.</li> <li>• Draft comms plan being jointly produced between community safety and housing to support the HRA action to ‘Promote a variety of methods through which to report ASB, including via our website/email and telephone to increase accessibility to the service.’</li> </ul> |

# Partnership-wide projects cont.

| Project Title, Location & Area of Focus  | Overview & Aims   | Target completion date, Funding Source & Lead   | Progress  |
|--|---|---|---|
| <b>Improve links with the Neighbourhood &amp; Town Boards and Business Improvement Districts.</b><br><br><b>Areas of focus: 2, 3</b> | <ul style="list-style-type: none"> <li>To share information and ideas.</li> <li>To support delivery of respective plans.</li> <li>Support any work relating to Pride in Place plans.</li> </ul>   | March 2027.<br><br>Lead: SELCP Safer Communities Manager (Partnerships)                                     | <ul style="list-style-type: none"> <li>Initial introductions have been made and information shared.</li> <li>Constructive meetings with Spalding BID have taken place and actions identified.</li> <li>Further engagement to be undertaken in 2026/27.</li> </ul> |
| <b>Identify ways to reach the views from, and share information with, harder to reach groups.</b><br><br><b>Area of focus: 2, 4</b>  | <ul style="list-style-type: none"> <li>To gather the views of individuals and communities who may not participate in routine surveys and consultations.</li> </ul>  | March 2027<br><br>Lead: TBC   | <ul style="list-style-type: none"> <li>Scope of the project in the design phase.</li> </ul>   |
| <b>Undertake a review of the Countywide ASB Case Review Policy and Procedures</b><br><br><b>Area of focus: 1</b>                     | <ul style="list-style-type: none"> <li>To support continuation of a consistent process across Lincolnshire which meets the standards of the ASB Help Pledge.</li> <li>Support the HRA actions:               <ul style="list-style-type: none"> <li>-Subscribe to the ASB Help Pledge</li> <li>-Promote ASB case reviews</li> <li>-Work in partnership with Victim Support, ASB Help and Resolve, sign-up to ASB Help Pledge (<i>renewal process</i>).</li> </ul> </li> </ul> | September 2026<br><br>Leads: SELCP Safer Communities Manager (Operations) & SELCP Safer Communities Officer | <ul style="list-style-type: none"> <li>The process of renewal for the ASB Help Pledge is nearing completion.</li> <li>The countywide procedures will be reviewed to incorporate learning from the University of Lincoln benchmarking exercise.</li> </ul>         |

# Projects in Boston Borough

| Project Title, Location & Area of Focus  | Overview & Aims  | Target completion date, Funding Source & Lead  | Progress  |
|--|--|--|---|
| <b>Community Safety Officers (Boston)</b><br><b>Areas of focus: 1, 2, 4</b>                      | <ul style="list-style-type: none"> <li>To provide uniformed patrols in Boston Borough.</li> <li>Enforce the PSPO area (alcohol restrictions).</li> <li>Promote community cohesion and social inclusion.</li> <li>The CSOs will provide education and engagement and reassurance to the community.</li> </ul> | <p>August 2026 (possible extension thereafter)</p> <p>Funding provided by the Boston Town Board.</p> <p>Lead: SELCP Safer Communities Manager (Operations)</p> | <p>Two CSO's in post since August 2025. Summary of outputs (Aug-Dec 25):</p> <ul style="list-style-type: none"> <li>715 hours patrolled.</li> <li>38 people approached for drinking alcohol in the PSPO area.</li> <li>32 pieces of intelligence passed to police.</li> <li>8 situations de-escalated.</li> <li>Involved in 20 shoplifting incidents and 43 ASB incidents.</li> <li>Advice given to 500+ members of the public.</li> <li>Involved in 15 CCTV related incidents.</li> <li>4 witness statements produced.</li> <li>45 Joint patrols (with police/Environmental Crime Officers).</li> </ul> <p>A business case is being developed to look at extending the CSO provision beyond August 2026.</p> |
| <b>Community Safety Officers to undertake further engagement work</b><br><b>Area of focus: 2</b> | <ul style="list-style-type: none"> <li>Engage with the public in Boston Borough, consult on ideas for improving feelings of safety.</li> <li>Identify any changes from the previous engagement work.</li> </ul>  | <p>July 2026</p> <p>Lead: Community Safety Officer (BBC)</p>   | <ul style="list-style-type: none"> <li>Scope of the project in the design phase.</li> </ul>   |

# Projects in Boston Borough cont.

| Project Title, Location & Area of Focus  | Overview & Aims  | Target completion date, Funding Source & Lead   | Progress  |
|--|--|---|---|
| <p><b>Enhance CCTV in Strait Bargate, Wide Bargate and Market Place (Boston).</b></p> <p><b>Areas of focus: 1, 2</b></p> | <ul style="list-style-type: none"> <li>• To improve CCTV coverage and monitoring capabilities.</li> <li>• Improve feelings of safety within Boston Town Centre.</li> </ul> | <p>March 2027</p> <p>Funding provided by the Boston Town Board.</p> <p>Lead: CCTV Manager (SELCP)</p> | <ul style="list-style-type: none"> <li>• Work completed to-date: Pescod Square shopping area and Cattle Market car park.</li> <li>•</li> <li>• Boston Town Board have signed off and given approval of an independent report and therefore work will now commence once all permissions have been obtained (e.g. use of street furniture for camera mounting and planning permissions).</li> </ul> |

# Projects in East Lindsey

| Project Title, Location & Area of Focus  | Overview & Aims   | Target completion date, Funding Source & Lead  | Progress  |
|--|---|--|---|
| <p><b>Placed-Based Approach:</b></p> <p><b>Skegness Project Group</b></p> <p><b>Area of focus: 3</b></p>                 | <p>The SLP will move to a project-based approach with these projects being distributed across the county. Projects will be:</p> <ul style="list-style-type: none"> <li>• Aligned to statutory duties.</li> <li>• Aligned to principles of working</li> <li>• Based on findings from the SLP’s Strategic Needs Assessment.</li> <li>• Time limited and changeable to allow responsiveness to emerging trends.</li> </ul> | <p>September 2027</p> <p>Lead: LCC Community Safety Strategy Coordinator</p>                               | <ul style="list-style-type: none"> <li>• The Project Brief was approved by Strategy Board in December 2026. A full project action plan is in development.</li> <li>• Project mobilised January 2026 with a projected end date of Q3 2027-8.</li> <li>• Project Group established and has met. Supporting task &amp; finish groups established to progress workstreams are due to meet.</li> <li>• Thematic workstreams include: System Mapping, community engagement, communication campaign, reviewing/developing multi-agency coordinated responses to tackle and reduce ASB/SV in hot spot location/s, improving business engagement with Domestic Abuse Partnership.</li> </ul> |
| <p><b>Support the implementation of the ‘Beyond Project’ in Louth (East Lindsey).</b></p> <p><b>Area of focus: 1</b></p> | <ul style="list-style-type: none"> <li>• To tackle ASB in areas by diverting children to community sport and activity sessions.</li> <li>• Raise aspirations of the children worked with by delivering a nationally recognised leadership award.</li> </ul>   | <p>April 2026</p> <p>Lead: LCC Community Safety Strategy Coordinator (Lead for Preventative Education)</p> | <ul style="list-style-type: none"> <li>• Initial meetings held in December 2025</li> <li>• Information on hot-spot areas and target groups shared.</li> <li>• Timetable of activities developed by Positive Futures workers from LCC</li> </ul>   |

# Projects in South Holland

| Project Title, Location & Area of Focus   | Overview & Aims  | Target completion date, Funding Source & Lead  | Progress  |
|---|--|--|---|
| <p><b>Hot-spot policing programme (Spalding)</b></p> <p><b>Areas of focus: 1, 2, 4</b></p>  | <ul style="list-style-type: none"> <li>To provide additional high visibility police patrols.</li> <li>Delivered in partnership with Lincolnshire Police and Lincolnshire Police and Crime Commissioner (OPPC).</li> <li>Aims to tackle anti-social behaviour and improve public confidence.</li> </ul> | <p>February 2026 (with possible extension thereafter).</p> <p>Funding provided by the Spalding Town Board.</p> <p>Lead: OPCC</p> | <p>Initial pilot delivered and report submitted to the Spalding Town Board (shared with SELCSP). The report states that the objectives of the pilot were met; progress made and improvements in effectiveness identified.</p> <p>The patrols were extended with a fixed budget for a further three months from mid-October to late January 2026. The OPPC are compiling data and lessons learned to evaluate impact and will present a report to the Town Board on 13<sup>th</sup> February 2026. Permission will be sought to share the report with the CSP.</p> |
| <p><b>Explore the feasibility of the Community Warden (SHDC) undertaking an engagement exercise in South Holland, replicating the work undertaken by the CSOs in Boston.</b></p> <p><b>Area of focus: 2</b></p> | <ul style="list-style-type: none"> <li>To utilise a community event to engage with the public to establish which areas they feel could be improved.</li> <li>Map out 'hot-spots' and tailor patrols and targeted work.</li> </ul>  | <p>March 2027</p> <p>Lead: Community Warden (SHDC)</p>   | <ul style="list-style-type: none"> <li>Scope of the project in the design phase.</li> </ul>   |

# Projects in South Holland cont.

| Project Title, Location & Area of Focus   | Overview & Aims  | Target completion date, Funding Source & Lead   | Progress  |
|---|--|---|---|
| <p><b>Tackle graffiti in South Holland.</b></p> <p><b>Area of focus: 1,</b></p> | <ul style="list-style-type: none"> <li>• Work with owners of private properties to offer graffiti removal (for a fee) to improve the look and feel of the local area.</li> <li>• Work alongside SHDC Ops team to remove any graffiti classified as “offensive” as defined under the DEFRA guidance.</li> <li>• Work alongside Spalding Police, Spalding BID and Spalding Civic Society to offer “Restorative Justice” for any identified offender caught “tagging” in Spalding.</li> <li>• Scope out expanding the project across the partnership &amp; link in with Pride in Place.</li> <li>• Links in with the review of the SELCP Street Art &amp; Graffiti policy which will clarify roles and responsibilities.</li> </ul> | <p>March 2027</p> <p>Lead: SELCP Safer Communities Manager (Operations) &amp; SHDC Safer Communities Team</p> | <ul style="list-style-type: none"> <li>• Letter templates produced.</li> <li>• Process developed to offer the removal of graffiti from private properties to improve the local area.</li> <li>• Process developed with Spalding Community Warden to deliver supervised “Restorative Justice” work with offenders to clean up known graffiti areas with offenders of “tagging” / other graffiti related offences.</li> </ul> |

# Projects in South Holland cont.

| Project Title, Location & Area of Focus  | Overview & Aims   | Target completion date, Funding Source & Lead   | Progress  |
|--|---|---|---|
| <p data-bbox="48 301 476 615"><b>Adopt a Harm Centred, Trauma Informed approach to addressing street drinking in Spalding Town centre and surrounding area.</b></p> <p data-bbox="48 801 476 839"><b>Areas of focus 1, 2</b></p> | <ul data-bbox="476 301 1200 1382" style="list-style-type: none"> <li data-bbox="476 301 1200 615">• Identify underlying causes of repeat street drinking and explore alternative, non-enforcement interventions that can reduce harm and promote longer-term positive outcomes.</li> <li data-bbox="476 644 1200 901">• Work collaboratively with partners such as Lincolnshire Recovery Partnership, health services, outreach and community organisations.</li> <li data-bbox="476 929 1200 1243">• Balance support with proportionate enforcement, ensuring that PSPO breaches are managed appropriately while maintaining a focus on engagement, support and risk reduction.</li> <li data-bbox="476 1272 1200 1382">• Improve public confidence and perceptions of the town centre.</li> </ul> | <p data-bbox="1200 301 1638 344">March 2027</p> <p data-bbox="1200 601 1638 801">Lead: Anti-Social Behaviour and Enforcement Officer (SHDC)</p> | <ul data-bbox="1638 301 2463 344" style="list-style-type: none"> <li data-bbox="1638 301 2463 344">• Scope of the project in the design phase.</li> </ul> |